

Participant Satisfaction Report

PLEASE PRINT

The Genius of System Selling™

Client: ISA – The Association of Learning Providers

Date: January 25, 2019

You've just heard from me, now I'd like to hear from you. Evaluation is the "genius" of growth – and we sincerely value your contribution to this learning experience. Thank you.

We have _____ (number of members) employed by _____ (no. of facilities)

1. **For me, the most valuable idea I learned and intend to use is:** _____

2. **What I would tell others about the quality of the speaker and value of the content:** _____

_____ O.K. to quote me: YES NO

3. **Presentation improvements I would suggest:** _____

4. **On a scale of 1 - 5, this presentation:** (Met My Expectations) 5 4 3 2 1 (Did Not)

5. **Free Engagement Tool Kit – We are interested in:**

Yes A. **HCAHPS Breakthrough Leadership™** Brochure and Webinar Series

Yes B. Kentucky Primary Care Association **Learning Guide**

Yes C. A digital copy of this **PowerPoint**

Yes D. A copy of the **"Magic of Engagement"** Audio/Video Keynote Teleconference **Brochure and Engagement Letter**

Yes E. **"Ignite the Patient Experience™"** Initiative Brochure

Yes F. Scholarship to the 19th Annual **HealthCare Service Excellence Conference** (February 11-13, 2019 in St. Pete Beach, FL)

Yes G. Coaching Call with Brian Lee

P.S. _____

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First Name: _____ Last Name: _____

Organization: _____ Position: _____

City: _____ State: _____ Zip: _____

Bus. Phone: () _____ Extension: _____ Cell: () _____

*Email: _____

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